

BLOCKED IT RESOURCES

The following table shows the list of IT resources that will be blocked to students who do not pay for their tuition fees as per the timeframe detailed in the Student Finance Regulations. Student's who have not paid or arranged payment for their tuition fees within 14 days of invoice will receive a letter advising them that if payment is not made within 7 days the IT block will be applied.

The block will restrict students from using the following resources

Resource	Role
Aptem	Apprenticeship System
Blackboard	Virtual Learning Environment
Inplace	Placement System
Login	Student Device login
MyDay - Student Hub	Student Hub
Pebblepad	ePortfolio System
QuestionPoint	ask a librarian
Servicedesk / Richmond	IT Service Desk
StarRez	Accommodation System
Teams	Telephony/Virtual meeting space
Turnitin	Coursework submission platform
Windows Virtual Desktop	Remote Access

The restriction to the above resources will impact the student's ability to submit work online, access resources referred to in class, access key support available for their studies, log in to University owned computers / laptops and more.

Please be aware that only the Finance Team will be able to lift this block following either payment in full, a payment plan approved or discussion with the student directly regarding their account and an agreement put in place.

Please note that institutes will receive reports from the Finance Team which will advise student's that are due to be blocked from the above IT resources and the opportunity to advise us of any excenuating circumstances they are aware of.